

Personal Data with WEDOS

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I.

The Personal Data Processed by WEDOS

Basic Personal Identification Data and Address Data

WEDOS processes only the data necessary for the conclusion and performance of a contract. These are in particular:

- Academic and scientific (or other similar) degree titles
- The names and surnames of natural persons
- The name of the business/company
- Birth number (or date of birth)
- CIN, VAT IN, or other similar information
- The permanent address
- The address of the registered office or place of business
- The billing address
- Identification of the Customer's representative or contact person designated by the Customer
- Service owner identification data and service payer identification data
- Bank connection
- The numbers of the provided personal documents
- Confirmation of the subject's maturity of age, or the consent of a legal representative to the transfer of the subject's personal data to WEDOS
- In the case of domain name registration, additional data that are required or registered and processed by the relevant domain registry may exceptionally be required and processed.
- The identifiers of holders and administrators of domain names
- WEDOS does not store or process unnecessary information such as gender, age or location, which is automatically transmitted from some social networks when the Customer's WEDOS account is linked (or linked) to an account on social networks.

These data are always divided into mandatory and optional in the relevant online forms. It is at Customer's discretion whether to fill any optional data in, and if they do, they consent to WEDOS processing this optional data.

This is the personal data thanks to which we unambiguously and unmistakably identify a specific customer.

The Customer Account

A customer account forms an integral part of all WEDOS service. The following is necessary to fill in for its operation:

- email
- name
- surname

optional data that can be filled in include:

- company name
- phone number

Contact Information

- an e-mail address or backup e-mail addresses, including different e-mail addresses for different purposes (for example, differentiated for owners, administrators, payers, etc.)
- a telephone contact, including different telephone numbers for different purposes (for example, differentiated for owners, administrators, payers, etc.), including fax
- login names, addresses and nicknames used by the Customer on social networks if the Customer uses these addresses to, for example, log in to the Administration of their services at WEDOS

Data on Services Ordered and Subscribed to, Use of Services

- the type and specifications of the ordered or provided service, changes in services and history of changes

- (including all documents sent electronically or in writing to WEDOS customers or from WEDOS customers)
- the volume of services provided or provided and their price, details of calculation and pricing
 - information on payments, payment notices, etc., including all details about the payment made (for example, the sender's account number)
 - information on pending and unfinished orders
 - history of sign-ins (access) to the WEDOS Administration
 - all details about the settings of individual services, for example the combination of e-mail address and IP from which access is allowed
 - history of changes in the settings of individual services
 - contacts and the history of contacts and changes in contacts for individual services
 - in the case of an order with a bonus for switching from a competitor, WEDOS records additional data necessary for the recognition of the bonus (for example, service dates and service prices from a different provider, accounting and other documents in paper or electronic form, with which the Customer proves their claim for the bonus). These data are not further processed for reasons other than for the recognition of the bonus itself and are stored for the duration of the active service (deletion and anonymization is governed by the service).
 - in case of selecting one of the gifts for the ordered services, WEDOS records additional data necessary for the correct delivery of the gift (this may be the delivery address, size and type of clothing). These data are not further processed other than for the delivery of the selected gift and are stored for the duration of the active service (deletion and anonymization is controlled by the service)
 - if the Customer or potential Customer participates in one of the consumer contests for WEDOS gifts (such as jersey sets), then WEDOS records additional information necessary for the correct delivery of the gift (this may be the delivery address, size and type of clothing). These data are not further processed other than for the actual delivery of the selected gift or prize and are stored for the duration of the active service (deletion and anonymization is governed by the service)

Other Data

WEDOS also processes, for a necessary period, any other data that are received on officially verified requests due to a change of owner in the service and other acts of a similar nature. These data are filled in by an administrative body (e.g., a notary), the purpose of which is to legalize the authenticity of the signatory. Access to this other data is only available to designated persons who lock the documents in a dedicated cabinet. These data are, in particular:

- name and surname
- date of birth
- address
- identity card number

II.

Operational Data and Location Data

These are in particular:

- the number of the caller communicating with customer support or any other WEDOS telephone number
- the address and details of data connection (e.g., IP address or URL)
- the date and time of operations and changes performed
- the details of logins into the WEDOS Customer Administration and the changes made within it
- the type of browser and operating system of the connected computer
- the flow of data for the individual services that WEDOS provides to its customers
- details of data traffic, which are used mainly to monitor the quality of services provided and to ensure the security of the services provided (for example, records used or obtained by various types of IT protection and security solutions such as DDoS protection, IDS / IPS protection, anti-virus protection)
- details of the occupied data (storage) space

III.

Data Processed on the Basis of Consent

These are in particular:

- data obtained through marketing surveys (are processed for WEDOS service customers on the basis of consent to the processing of personal data for marketing and business purposes)
- data on the use of services, products, benefits and typical behavior when using services (they are processed for WEDOS service customers on the basis of consent to the processing of personal data for marketing and business purposes)
- contact details if a person is not a WEDOS Customer (they are processed on the basis of consent to the marketing offers)
- behavior records from websites managed by WEDOS obtained from cookies in case of enabling cookies in the web browser (they are processed to improve the operation of websites operated by WEDOS, internet advertising and in case of consent to processing personal data for marketing and business purposes with other personal data for this purpose)

IV.

Processing Due to the Performance of the Contract, the Fulfilment of Legal Obligations and Due to the Legitimate Interests of WEDOS

These include, for example:

- ensuring the operation of services (including protection) of electronic communications networks (performance of the contract)
- the provision of electronic communications services, details of all payment transactions, provision of other related services (performance of the contract)
- billing for services provided or offered (performance of the contract)
- the fulfilment of legal (especially tax) obligations (fulfilment of legal obligations)
- purposes stipulated by special laws for the needs of criminal proceedings and for fulfilling the obligation of co-operation with the Police of the Czech Republic and other state bodies (fulfilment of legal obligations)
- the operation of camera and monitoring systems on WEDOS premises for the purpose of damage prevention (legitimate interest of WEDOS)
- customer disputes between WEDOS and the Customer (legitimate interest)
- recording and monitoring of calls with customer support (performance of the contract)
- steps associated with customer identification (performance of the contract)
- securing evidence in case it is necessary to defend WEDOS rights (legitimate interest)
- records of payment morale of clients (legitimate interest)
- records of the use of the electronic communications network and services (legitimate interest)

V.

Logs Processed by WEDOS

For example, WEDOS retains the following logs:

- events created in the Administration of WEDOS services (the storage and processing time is the same as the time for which the service is registered in the WEDOS records)
- access log with a maximum processing time of 6 months
- error logs with a maximum processing time of 6 months
- ftp logs with a maximum processing time of 6 months
- logs of e-mail communication and access to e-mails with a maximum processing time of 6 months
- customer support activity logs (previews and reading customer support communication with customers)
- logs of manipulation with individual services (service settings, service previews, transfers and changes within customer accounts)

VI.

Categories of Recipients of Personal Data Cooperating With WEDOS

Domain Registries and Cooperating Registrars

In the case of CZ domains: CZ.NIC, z.s.p.o.
In the case of SK domains: SK-NIC
In the case of PL domains: NASK
In the case of EU domains: EURID
In the case of other domains: Subreg
In the case of other domains: Ascio
In the case of new gTLD domén: CentralNic Group PLC
In the case of new gTLD domén: Donuts Inc.
In the case of new gTLD domén: Radix Domain Solutions Pte. Ltd,
In the case of new gTLD domén: GMO Registry, Inc.,
In the case of new gTLD domén: Charleston Road Registry Inc
In the case of new gTLD domén: Global Registry Services Limited
In the case of new gTLD domén: Aruba PEC SpA
In the case of new gTLD domén: PUBLIC INTEREST REGISTRY
In the case of new gTLD domén: VeriSign, Inc.
In the case of newgTLD domén: XYZ.COMLLC
In the case of new gTLD domén: UK Creative Ideas
In the case of newgTLD domén: Top Level Design LLC

Cooperating

Petr
Smetana
Ivan
Sárközi

Tax and Accounting

Ing. Jiří Herza
Ing. Jana Krafčíková

Other Organizational Matters

Law office BBH, s.r.o. (IN 26143119)
Law office NEUBAUER & PARTNER s.r.o. (IN 26070341)
HPE
Company psychologist - SANVIA, s.r.o. (IN 28128869)
Company doctor - ADMED, s.r.o. (IN 28062701)

VII.

The Companies Belonging to the WEDOS Group

WEDOS Internet, a.s.

Masarykova 1230, 373 41 Hluboká nad Vltavou, Czech Republic
IN: 28115708

WEDOS Property, s.r.o.

Masarykova 1230, 373 41 Hluboká nad Vltavou, Czech Republic
IN: 25126849

WEDOS Energy, a.s.

Masarykova 1230, 373 41 Hluboká nad Vltavou, Czech Republic
IN: 28115694

www.POJISTENI.cz, a.s.

Masarykova 1230, 373 41 Hluboká nad Vltavou, Czech Republic
IN: 28070283

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