

# The Principles for the Processing of the Personal Data of WEDOS Customers in Accordance With GDPR

WEDOS considers the protection of privacy and the protection of (personal) data to be very important and therefore issues these Principles for the Processing of the Personal Data of WEDOS Customers (or Potential Customers) (the "Policies") which aim to provide information on what personal data WEDOS processes when providing services and when accessing websites operated by WEDOS (and not only hosted for third parties - WEDOS customers) and contacts with potential or current customers and contacts with company visitors and contacts with potential job seekers at WEDOS. This Policy also includes a definition of for what purposes and for how long WEDOS processes this personal data in accordance with applicable law, to whom and for what reason it may transfer it, as well as informing what rights individuals have in connection with the processing of their personal data.

## WEDOS

In this document, 'WEDOS' refers to the Provider of internet services (hereinafter referred to as "Services"), i.e., WEDOS Internet, as, ID 28115708, with its registered office at Masarykova 1230, Hluboká nad Vltavou, 373 41, Czech Republic, registered in the public register kept by the Regional Court in České Budějovice, Czech Republic, in section B, insert 1886, or other companies belonging to the WEDOS group.

Other companies belonging to the WEDOS Group are all companies with a similar shareholder structure, or other WEDOS companies belonging to the property-related group with WEDOS Internet, a.s., including subsidiaries or affiliates. As the list of these companies may change over time, they are declared only in this general way. The list of specific companies is always provided in its current form on the WEDOS website at the same time as these Policies. The Processor of Personal Data is one of the companies of the WEDOS group. The action of issuing a tax document for the services provided to the Customer (as the Administrator) decides on the specific legal relationship of a particular company towards the Administrator (in the case of paid services). If no invoicing has taken place, the Processor is the above-mentioned parent company WEDOS Internet, a.s.

All the companies are referred to as 'WEDOS' in this document.

All companies included under WEDOS use (share) a technical background, joint administration, administration tools and other operational resources, including human resources.

These Policies apply to the processing of personal data of WEDOS customers and, as appropriate, their representatives or contact persons, users of WEDOS services, those interested in WEDOS services and visitors to websites operated by WEDOS, always to the extent of personal data corresponding to their position in relation to WEDOS.

## GDPR

The principles of processing personal data of WEDOS customers are issued in accordance with the European Union Regulation No. 2016/679, on the protection of individuals regarding the processing of personal data (abbreviated as "GDPR"). WEDOS declares that it complies with all rules in accordance with the above-mentioned European Union regulation.

Legal regulations governing the protection of personal data mean legal regulations that are part of the Czech legal system, including relevant international agreements and legal regulations of the European Union, and which relate to the protection of personal data.

## The Subjects of WEDOS Activity

WEDOS is a hosting company that offers various hosting services, especially domain name registration services (including services such as DNS server operation), website hosting, e-mail hosting, virtual server operation, cloud operation services, operation of large-capacity and backup storage. This is a demonstrative list and the range of services provided may change over time. If newly provided services will have a material impact on these Policies, WEDOS will update these Policies.

## WEDOS as a Processor

WEDOS does not process any personal data for third parties, except as specifically stated in these Policies. From a legal point of view, WEDOS is in a relationship between the Processor and WEDOS customers who use WEDOS hosting services, because the data is stored on WEDOS servers. WEDOS does not interfere in terms of content or technically or legally with the data that WEDOS customers have located on servers (or other technical devices of a similar nature - hereinafter referred to as "Servers") at WEDOS. WEDOS has concluded special Processing Agreements with its customers and is not contractually and legally entitled to interfere in any way with any content or technical data (including data and information of a personal nature)

of customers on the WEDOS Servers.

WEDOS automatically scans data stored on WEDOS servers using system tools (such as antivirus, permission repairs, content, and service usage).

### **Data Protection Officer**

WEDOS does not have a designated data protection officer, as it is not required by law for WEDOS.

## **Processing of Personal Data at WEDOS**

Personal data may only be processed based on lawful processing(s) or a legitimate title(s) or on the basis of consent.

WEDOS processes personal data only to the extent necessary for the contract to which the data subject is a party, or for the implementation of measures taken before the conclusion of the contract at the request of these subjects. These are mostly WEDOS customers, WEDOS suppliers and other persons who are in a contractual relationship with WEDOS. All situations are covered in these Policies.

WEDOS also processes data necessary for the fulfilment of a legal obligation, for example based on an obligation stipulated by another legal regulation, which needs to be kept in accordance with the VAT Act or the Accounting Act (Czech Law). The currently valid legislation requires business entities to archive accounting documents for a specified period of time, often containing personal data of natural persons. For example, in order to maintain the integrity of accounting data, it is not possible to completely separate already processed personal data in the financial statements. Data integrity is also desirable in the case of retrospective control of the tax office or labor office.

### **The Smallest Possible Processing Range**

WEDOS processes personal data to the smallest possible extent necessary. The scope is further defined in these Policies. WEDOS keeps all processed personal data (in cooperation with entities) as accurate and up to date as possible.

### **Security Information**

WEDOS places maximum emphasis on the proper security of personal data, including their protection through appropriate technical or organizational measures against unauthorized or unlawful processing, against accidental loss, destruction, or damage. WEDOS has sufficient organizational measures, including detailed procedural measures to maintain maximum security of personal data. WEDOS also pays maximum attention to the technical security of all personal data.

Personal data are stored in a separate part of the data storage, which is secured through strict technical and organizational measures, as a result of which the data can be processed only for intended purposes and it is not possible to technically link them with data from other services.

WEDOS operates and processes personal data on a physically separate internal network. The public network is separate from the internal network. Access to the internal network is only possible in the WEDOS office. Access to the internal network (and thus to personal data) from the external network is allowed only to selected and verified employees in the form of a VPN.

WEDOS data centers are designed and operated in such a way as to prevent the physical misuse of personal data.

Only WEDOS employees have access to personal data (except for the exceptions stated in this Policy), always in a precisely defined scope, which is necessary for the performance of their work activities. Permission to access personal data varies from employee to employee in accordance with strict internal rules (depending on the length of practice, position, training, authorizations, the tests taken and, for example, the results of professional psycho tests).

WEDOS stores all personal data in its information systems, all backups on its backup media, and does so in the territory of the European Union. All information systems and servers are located or stored under the direct physical control of WEDOS on WEDOS premises and in facilities operated by WEDOS. Unless otherwise stated in these Policies, personal data is not provided or made available to third parties.

### **Backups and Restoring Data from Them**

All personal data are regularly backed up. In performing these backups (files, snapshots, etc.), WEDOS does not interfere with the data and, in the case of recovery, WEDOS modifies the personal data (after recovery) to comply with these Policies.

In the event that (for example) some technical equipment is damaged and thus some personal data is damaged, WEDOS is entitled to restore all necessary data from the backup, which is intended for this purpose. WEDOS undertakes to delete or anonymize all data

(personal data) that are no longer supposed to be available from the backup under these Policies within a maximum of 30 days.

## **Information Security Management System**

WEDOS is regularly certified according to the Information Security Management System (ISMS) in accordance with ISO 27001 standards.

## **The Personal Data Processed by WEDOS**

WEDOS defines personal data (hereinafter referred to as "Personal Data") as all information which relates to a natural person and based on which WEDOS is able to clearly identify this person. In connection with the provision of services to its customers, WEDOS processes or may process personal data, which are set out in these Policies.

## **Basic Personal Identification Data and Address Data**

WEDOS obtains personal data from the subjects of this data. WEDOS processes only the data necessary for the conclusion and performance of a Contract.

WEDOS does not store or process unnecessary information such as gender, age, or location, which is automatically transmitted to WEDOS from some social networks when the Customer's WEDOS account is linked to their account on social networks.

All data are always divided into mandatory and optional in the relevant online forms. For the optional, it is at the Customer's discretion whether they fill them in and if they fill them in, they give WEDOS their consent to the processing of this optional data. This is the personal data thanks to which we unambiguously and unmistakably identify a specific Customer.

Due to on-line communication with WEDOS and ordering WEDOS services, it is not possible to unambiguously identify the communicating or ordering person and thus it cannot be ruled out that orders (or for example communication and transfers of personal data) are not performed by someone else – a third party. In such a case, a third party who communicates with WEDOS, or orders from WEDOS instead of a Customer or represents a WEDOS Customer and provides personal data of this Customer, confirms that they have authorization from the Customer to provide their personal data.

Customers can, for example, use so-called contact directories in the WEDOS Customer Administration, where they can have pre-filled data for ordering services faster. These contact directories may contain personal data of third parties. In this case, the previous paragraph shall apply appropriately.

The disclosure of personal data of a third party in the WEDOS Customer Administration or for certain WEDOS services does not in any way affect any rights to the protection of personal data of these third parties under these Policies.

Personal data can be used repeatedly in the records for different services, or in connection with the different nature of use (for example, the customer account, contacts of the service owner, contacts of the service administrator, contacts for the billing of the service).

These data are always divided into mandatory and optional in the relevant online forms and it is at the Customer's discretion whether to fill the optional data in and if they fill them in, they consent to WEDOS processing this optional data.

This is the personal data thanks to which we unambiguously and unmistakably identify a specific Customer.

An overview of the Personal Data processed by WEDOS can be found in a separate document – Personal Data With WEDOS in Section I.

## **Operational Data and Location Data**

WEDOS processes other operational and location data related to the transmission of messages over electronic communications networks, which are necessary for billing services (for example, about data transmissions, e-mail services, occupied data space and other services provided by WEDOS), or to resolve any disputes arising from the provision of the service and the fulfilment of legal obligations of WEDOS.

An overview of the operational and location data processed by WEDOS can be found in a separate document – Personal Data With WEDOS in section II.

## **Other Data Generated in Connection With the Provision of Services**

These data are created from the provision of services which are not electronic communications services or from the provision of electronic communications services in addition to the data required for the transmission of data or the provision of the service. Data generated (for example) by network equipment in the provision of electronic communications services beyond traffic and location data is necessary to resolve disputes concerning quality of service, evaluation, and improvement of the quality of

networks and services, and maintenance of networks.

### **Communication Between WEDOS and Customers**

This data is generated during communication related to the provision of WEDOS services between WEDOS and the Customer. This can be written and electronic communication with the Customer and records of telephone calls, short text messages, chat and possibly video chat communication between the Customer and WEDOS.

### **Camera Recordings from WEDOS Premises**

WEDOS operates cameras on its premises for security reasons. The areas where the cameras are located are always sufficiently marked with a warning.

### **Time-Lapse Images of Recordings from WEDOS Webcams**

On the WEDOS website, time-lapse images of webcam recordings from selected WEDOS spaces (for example, a data hall) are or may be available, where individual partial photographs are combined into a virtual video recording. This video or individual images can be viewed on the web. These records may include, for example, records of people who have visited the WEDOS data center or some WEDOS staff. These records are maintained without a time limit and are displayed on the WEDOS website without a time limit and serve primarily for information or marketing purposes on the WEDOS website. In this case, personal data is handled in accordance with these Policies.

### **Data Processed on the Basis of Consent**

The processing of this data is not necessary for the working of the contract or legal obligations or the protection of WEDOS's legitimate interests, but their processing will enable WEDOS to improve its services and, where appropriate, inform customers of offers that are suitable for them. This data is processed only if consent is granted and may be processed for the period of validity of this consent.

An overview of the data processed by WEDOS on the basis of consent can be found in a separate document – Personal Data With WEDOS in section III.

## **The Purposes, Legal Reasons and Times of Processing Personal Data at WEDOS**

The scope of personal data processed depends on the purpose of processing. For some purposes, it is possible to process data directly on the basis of a contract, the legitimate interest of WEDOS or on the basis of law (without consent), for others only on the basis of consent.

### **Processing Due to the Performance of the Contract, the Fulfilment of Legal Obligations and Due to Legitimate Interests of WEDOS**

The provision of personal data necessary for the performance of the contract, the fulfilment of WEDOS's legal obligations and the protection of WEDOS's legitimate interests is mandatory. It would not be possible to provide services without providing personal data for these purposes. We do not need consent to process personal data for these purposes. Processing for the purpose of fulfilling the contract and fulfilling legal obligations cannot be refused.

An overview of data processed by WEDOS on the basis of consent can be found in a separate document – Personal Data With WEDOS in section IV.

### **Deletion and Anonymization**

Personal data for these activities are processed to the extent necessary for the performance of these activities and for the time necessary to achieve them or for a period directly stipulated by law. Subsequently, personal data is deleted or anonymized. The basic deadlines for the processing of personal data are set out in these Policies.

### **The Retention Period of WEDOS Customer Information**

For customers of WEDOS services, WEDOS is entitled, if they have fulfilled all their obligations to WEDOS, to process (in the customer database) their basic personal, identification, contact data, data on services and data from their communication with WEDOS for a period of 10 years from the date of termination of the most recent contract with WEDOS. WEDOS will delete (or anonymize) personal data no later than in the following calendar month after the expiration of the period in the previous

sentence. The Customer agrees to this at the time of concluding the contract and is aware that, as a data subject, they cannot revoke their consent.

### **Information on Negotiations and Communication With Potential WEDOS Customers**

In the case of negotiations and communication between WEDOS and a potential Customer on the conclusion of a contract, which was not completed by concluding the contract, WEDOS is entitled to process the provided personal data for a period of 5 years from the relevant negotiation. WEDOS will delete (or anonymize) personal data no later than in the following calendar year after the expiration of the period in the previous sentence.

### **Accounting Documents**

Invoices and other accounting documents issued by WEDOS are archived for a period of 10 years from their issuance in accordance with the relevant regulations, in particular Section 35 of Act No. 235/2004 Coll., On Value Added Tax (Czech law). Due to the need to document the legal reason for issuing invoices, the relevant information related to the service is also archived for a period of 10 years from the date of termination of the contract. WEDOS will delete (or anonymize) personal data no later than in the following calendar month after the expiration of the period in the previous sentence.

### **Camera Recordings**

Camera video recordings from the WEDOS premises and the surroundings of the WEDOS buildings are processed for a maximum of 90 days from the date of the camera recording.

### **Audio Recordings of Telephone Calls**

Audio recordings of telephone calls received by WEDOS customer support are processed for a period of 180 days from the date of their acquisition.

### **The Customer Account**

By filling in the data needed to create a customer account, the data subject gives us consent to the data's processing, which can be revoked at any time according to the GDPR regulation. The complete deletion of the customer account is performed on the basis of an authorized request of the data subject, provided that there must be no active service in the Customer Administration, no unused credit on the backup account and no active DNS servers. If there is any data about services, etc. in the customer account, then the customer account is not deleted, but deactivated without the possibility of logging in. Deletion of the customer account, or anonymization in accordance with these Policies, will take place after deletion (or anonymization) of all Services in the customer account (after the deadlines for individual services) in accordance with these Policies.

### **The Customer Account – Shared Login**

By agreeing to the voluntary activation of the shared login function in the WEDOS customer administration, the data subject consents to the processing of data received from supported external applications (such as Facebook, Twitter and others - complete list in customer administration), which can be revoked at any time according to GDPR. It is especially email, name, surname, profile picture. The purpose of the shared login feature is to offer the customer the convenience and use of only one login. The external applications pass onto WEDOS personal data, which WEDOS stores for the duration of time during which the shared login function remains active or until the termination of the customer account which is described in the paragraph The Customer Account above.

### **Documents for Possible Complaints**

In accordance with Section 90, Paragraphs 3 and 4 of Act No. 127/2005 Coll., On Electronic Communications (Czech Law), WEDOS is obliged to retain the operational data of a service until the end of the period during which the billing of the price or provision of the electronic communications service may be legally challenged. For this purpose, WEDOS processes, in accordance with § 64 par. 8 to 10 and § 129 par. 3 of Act No. 127/2005 Coll., On Electronic Communications (Czech Law), the operational data of the service for a period of 6 months from its provision, unless a longer period is needed. WEDOS is also entitled to process the operational data of a service until the resolution of the dispute on the objection to the settlement of the complaint or until the claim can be legally enforced.

### **Operational and Location Data**

In accordance with Section 97, Paragraph 3 of Act No. 127/2005 Coll., On Electronic Communications (Czech Law), WEDOS is obliged to store for a period of 6 months operational and location data that are created or processed during the provision of its public communications networks and the provision of its publicly available electronic communications services, and is obliged to provide them to law enforcement authorities or other authorities upon request, but always under the conditions set out in a special legal regulation.

In accordance with the law, WEDOS stores other operational and location data related to telecommunications traffic - in particular,

the so-called access logs (for example, access logs, error logs, ftp logs, e-mail communication logs and others). These logs contain all information about the Customer's actions towards WEDOS and / or third parties. Due to the content, these logs are provided only at the request of the entities concerned, in accordance with the law, or only to authorities or state bodies. WEDOS does not interfere with the content of the logs and these logs can be used as evidence in various proceedings.

An overview of stored logs, operational and location data for WEDOS can be found in a separate document – Personal Data With WEDOS in section V.

After the above-mentioned deadline for storing logs has passed, WEDOS will delete (or perform the anonymization of) the relevant logs no later than in the following calendar month.

## **Processing the Data of WEDOS Customers With Consent for Marketing and Business Purposes**

For the customers of WEDOS services, we process personal data for marketing and business purposes with their consent. For the period from 25 May 2018, WEDOS has been receiving consent for marketing and business purposes, which is effective after this date. The effective date of the consent to the processing of personal data for marketing and business purposes is in the text of the consent document.

With consent for marketing and business purposes, WEDOS will process the Customer's personal data from 25 May 2018 primarily to create a suitable offer of WEDOS services and in connection with addressing the Customer, especially in the form of electronic communication via contact details (e-mail) or by phone, in writing (including attachments to the bill), by any means of internet advertising. WEDOS creates and maintains anonymized behavioral analyses about customers who grant consent for marketing and business purposes. All these activities are used to approach customers with suitable marketing offers.

The provision of consent for marketing and business purposes is voluntary and the Customer may revoke it at any time after 25 May 2018. This consent remains valid for the period of use of WEDOS products and services and for the following 5 years thereafter or until the Customer revokes it. For marketing and business purposes, all categories of data specified in this Policy may be processed on the basis of consent, for the period during which WEDOS is entitled to record such data for the purposes of providing services, fulfilling legal obligations and protecting its legitimate interests, but no later than consent is revoked or until the expiration of a period of 5 years from the date of termination of the contract for services provided by WEDOS, unless the Customer previously withdraws the consent. If the data subject withdraws their consent, this does not affect the processing of their personal data by WEDOS for other purposes and on the basis of other legal titles, in accordance with these principles of personal data processing.

The Customer of the WEDOS service, if they allow the use of this service to users, declares that they are entitled to give consent to the processing of data relating to users of the service for marketing and business purposes.

## **Processing of the Data of Data Subjects Who Have Given Their Consent to Receiving Marketing Offers Through Electronic Contact**

In the case of subjects that have given their consent to receiving marketing offers via electronic contact, WEDOS shall process, with their consent for the period specified where the consent was given, the contacts that the entity will make available to it for the purposes of the marketing offer of WEDOS services. If this consent is granted through websites operated by WEDOS, data from WEDOS cookies, which are located on the website on which this consent was granted, are processed together with these contacts, and only if the subject has accepted cookies in their web browser.

The WEDOS website uses re-targeting technologies from various external advertising systems. This technology allows for showing WEDOS visitors who have already shown interest in WEDOS products, ads and WEDOS offers in external advertising systems.

## **The Processing of Cookies from Websites Operated by WEDOS**

If the subject has enabled cookies in their web browser, we process records of behavior from cookies placed on websites operated by WEDOS, for the purpose of ensuring better operation of the WEDOS website and for the purposes of WEDOS internet advertising.

## **The Personal Data of Job Seekers at WEDOS**

In the case of job seekers at WEDOS, only personal data listed in the CV or in communication related to the selection procedure are processed. In the event that no employment is concluded, all personal data are processed for a maximum of 5 years after the end of the selection procedure or mutual communication related to the selection procedure. WEDOS will delete (or anonymize) personal data no later than in the following calendar year after the expiration of the period in the previous sentence.

## **Sharing Personal Data With Other Administrators**

WEDOS does not share personal information with other administrators with the exception of companies within the WEDOS Group.

## **The Categories of the Recipients of Personal Data**

WEDOS uses certain professional and specialized services of third parties in the performance of its duties. In the event that external suppliers process personal data transmitted from WEDOS, they have the status of processors of personal data and process personal data only within the framework of WEDOS instructions and may not use them otherwise. These include, for example, the activity of sending consignments, the activity of experts, lawyers, auditors, external administration of IT systems or internet advertising. We conclude a contract with everyone on the processing of personal data, in which the processor has strict obligations to protect and secure personal data. The list of these processors is available on the WEDOS website and is regularly updated. Updating this list does not affect these Policies. List changes are archived and numbered.

Processors are companies domiciled mainly in the Czech Republic, exceptionally domiciled in a member state of the European Union or so-called safe states, as dictated by the EU. The transfer and processing of personal data in countries outside the European Union always takes place in accordance with applicable legislation.

As part of the fulfilment of its legal obligations, WEDOS transmits personal data to administrative bodies and offices specified by valid legislation.

An overview of processors cooperating with WEDOS can be found in a separate document – Personal Data With WEDOS in section VI.

## **The Method of Processing Personal Data**

WEDOS processes personal data mainly electronically automatically, but also manually (in printed and electronic form). WEDOS keeps records of all activities, both manual and automated, in which personal data is processed.

Manual processing is performed in WEDOS establishments and branches by individual authorized WEDOS employees, always in compliance with the internal rules for the management and handling of personal data.

For the purpose of processing, WEDOS has established technical-organizational and security measures to prevent accidental or accidental unauthorized access to personal data, their changes, modifications, loss, damage, or other misuse of personal data.

WEDOS and all persons involved in the processing of personal data respect the data subjects' right to privacy and personal data protection and therefore always act in accordance with the rules, in accordance with these Policies and in accordance with applicable data protection legislation.

## **Business Messages Sent by E-Mail**

Business messages sent from WEDOS always clearly show that WEDOS is the sender, and it is always clear enough that it is a business message (this information is always given in the message text, and the subject of the e-mail message contains words such as News or Newsletter). We may send commercial communications either to the contacts of our customers on the basis of a legitimate interest of WEDOS, and only until they express your disagreement, or on the basis of express consent to the processing of personal data for marketing and business purposes. The sent commercial messages also contain a contact for refusing to send these messages.

## **Information on Rights in Connection With the Processing of Personal Data at WEDOS**

A data subject who can be sufficiently identified as a specific natural person who proves their identity to WEDOS in an appropriate manner (in accordance with these Policies) has the following rights:

### **The Right to Access Personal Data**

The data subject has the right to access personal data, which includes the right to obtain confirmation from WEDOS whether it processes personal data, information on the purposes of processing, categories of personal data concerned, recipients to whom personal data were or will be made available, planned processing times, about the existence of the right to request the Processor to rectify or delete personal data concerning the data subject or to limit their processing or to object to such processing, the right to lodge a complaint with the supervisory authority, of all available information on the personal data source if not obtained from the data subject, that an automated decision is made, including profiling, on appropriate safeguards for the transfer of data outside the EU, provided that the rights and freedoms of others and the copy of personal data are not adversely affected.

In the event of a repeated request, WEDOS will be entitled to charge a reasonable fee for the copy of personal data.

A request for a copy of personal data or a confirmation of the processing of personal data can only be made authorized in the WEDOS Customer Administration or in writing in the form of a standard registered letter with an officially verified signature sent to the WEDOS registered office. In the case of different identification data (in the application and WEDOS records), WEDOS reserves the right not to comply.

### **The Right to Correct and Supplement Inaccurate Data**

The data subject has the right to correct inaccurate personal data that WEDOS will process or is processing about them. The WEDOS Customer is also obliged to notify of any changes to their personal data and to prove that such a change has occurred. At the same time, the Customer is obliged to provide co-operation if it is found that the personal data that WEDOS processes about them are not accurate. The repair will be performed by WEDOS without undue delay, but always with regard to the given technical possibilities. The application can be made authorized in the WEDOS Customer Administration or in writing in the form of a classic registered letter with an officially verified signature sent to the address of the WEDOS registered office. In the case of different identification data (in the application and WEDOS records), WEDOS reserves the right not to comply.

### **The Right to Deletion**

The data subject has the right to delete personal data concerning them, unless WEDOS proves legitimate reasons for the processing of such personal data. WEDOS has mechanisms in place to ensure automatic anonymization or deletion of personal data in the event that they are no longer needed for the purpose for which they were processed. If the data subject believes that their personal data has not been deleted, they may contact WEDOS through the WEDOS Customer Administration or in writing in the form of a standard registered letter with an officially verified signature sent to the address of the WEDOS registered office. In the case of different identification data (in the application and WEDOS records), WEDOS reserves the right not to comply.

### **The Right to Limit Processing**

Until a complaint is resolved, the data subject has the right to limit the processing if they deny the accuracy of personal data, reasons for their processing or object to their processing through the WEDOS Customer Administration or in writing in the form of a classic registered letter with an officially verified signature sent to the registered office of WEDOS. In the case of different identification data (in the application and WEDOS records), WEDOS reserves the right not to comply.

### **The Right to be Notified of a Correction, Deletion or Restriction of Processing**

The data subject has the right to be notified by WEDOS in the event of the correction, deletion, or restriction of the processing of personal data. If personal data is corrected or deleted, we will inform the individual recipients, except in cases where this proves impossible or requires a disproportionate effort. Upon request from the data subject, we may provide information on these recipients. The application can be made through the WEDOS Administration or in writing in the form of a classic registered letter with an officially verified signature sent to the address of the WEDOS registered office. In the case of different identification data (in the application and WEDOS records), WEDOS reserves the right not to comply.

### **The Right to the Portability of Personal Data**

The data subject has the right to the portability of the data concerning them and which they provided to the Administrator, in a structured, commonly used, and machine-readable format, and the right to request WEDOS to transfer this data to another Administrator.

If the data subject provides us with personal data in connection with a contract for the provision of services or on the basis of consent and their processing is performed automatically, they have the right to obtain such data from us in a structured, commonly used, and machine-readable format. If technically feasible, the data may also be transferred to the designated Administrator, provided that the person acting on behalf of the relevant Administrator is duly designated and can be authorized.

In the event that the exercising of this right could adversely affect the rights and freedoms of third parties, such a request cannot be complied with. The application can be made in the WEDOS Customer Administration or in writing in the form of a classic registered letter with an officially verified signature sent to the address of the WEDOS registered office. In the case of

different identification data (in the application and WEDOS records), WEDOS reserves the right not to comply.

### **The Right to Object to the Processing of Personal Data**

The data subject has the right to object to the processing of their personal data due to the legitimate interest of WEDOS. In the event that WEDOS does not demonstrate that there is a compelling legitimate reason for the processing that outweighs the interests or rights and freedoms of the data subject, WEDOS shall terminate the processing on the basis of the objection without undue delay. The objection can be made in the Customer Administration or in writing in the form of a classic registered letter with an officially verified signature sent to the address of the WEDOS registered office. In the case of different identification data (in the application and WEDOS records), WEDOS reserves the right not to comply.

### **The Right to Withdraw Consent to the Processing of Personal Data**

Consent to the processing of personal data for marketing and business purposes can be revoked at any time. An appeal must be made in the Customer Administration or by clicking on the link in the business message.

The consent to the receiving of marketing offers, granted for a specific e-mail contact can be revoked at any time in the Customer Administration or by clicking on the link in the business message.

The processing of data from cookies can be restricted or cancelled by the appropriate settings of the web browser.

### **The Right to Not Be the Subject of Automated Individual Decision-Making, Including Profiling**

The data subject has the right not to be the subject of any decision based solely on automated processing, including profiling, which would have legal effects for them or can affect them in a similar way. WEDOS states that it does not carry out automated decision-making without the influence of human judgment on the legal effects on data subjects.

This right ensures that the data subject will not be the subject of a decision based solely on automated processing, including profiling, which has legal effects for them or significantly affects them in a similar way. In other words, it is a matter of ensuring that legal effects are not decided by automated procedures without human intervention, with possible exceptions.

### **The Right to Contact WEDOS and the Supervisory Authority – the Office for Personal Data Protection**

Any data subject who believes that WEDOS is processing their personal data in a way that is contrary to the protection of personal data, the protection of privacy, affects the quality of the data subject's personal life, is contrary to the law or these Policies, or is inaccurate shall have the right to contact WEDOS and ask for an explanation, or for rectification and elimination of the defective condition.

The data subject has the right to contact the supervisory authority, which is the Office for Personal Data Protection ([www.uoou.cz](http://www.uoou.cz)), at any time.

## **The Administrator's Contact Information**

WEDOS Internet, a.s.  
with its registered office at Masarykova 1230 373 41 Hluboká nad Vltavou  
Czech Republic  
ID 28115708  
VAT Number CZ28115708  
e-mail: [gdpr@wedos.com](mailto:gdpr@wedos.com)  
Possibly other WEDOS Group companies, the current list of which is given on the website.

## **Disclosure of these Policies and their Effectiveness**

These Policies are publicly available on the WEDOS website. Any changes to these Policies will be posted on the Website, including the history of changes.

These principles have been in force since 25 May 2018.

**This document has been translated from a Czech original. WEDOS is not responsible for the correctness of this translation. Only the Czech version of this document is legally valid.**